



Policy Summary

Section L - Breakdown Option

keyfacts®

This policy summary does not contain full details and conditions of your insurance; these are located in your policy wording.

This summary gives details of the cover provided under Section L which you may have selected. This insurance provides optional cover under your policy – please refer to your policy schedule to confirm you have selected this option and to the Your Cover section of your policy wording for full details of the cover provided.

This policy is underwritten by Inter Partner Assistance SA a wholly owned subsidiary of AXA Assistance SA and part of the worldwide AXA Group.

Type of Insurance and Cover

Details can be found in your policy wording under Section L - Breakdown option.

Your Certificate of Motor Insurance will show you who is allowed to drive your car.

Conditions

- The information you provide forms the basis of this insurance and must be correct and complete.
- Your car must be in a roadworthy condition.
- In the event of a claim, the driver of the car must remain with the car until help arrives.

Failure to comply with these conditions may jeopardise your claim or cover.

Features and Benefits

This optional section provides for four different levels of cover:

- AXA Roadside which covers breakdown in the UK more than a mile from home.
- AXA Rescue. Cover as per AXA Roadside but will also take you and your passengers home or to your original destination.
- AXA Rescue & HomeAssist. Cover as per AXA Rescue but breakdown cover also provided within one mile of your home.
- AXA European. Cover as per AXA Rescue & HomeAssist but extended to Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland.

Significant or Unusual Exclusions or Limitations

- You should refer to your Schedule to confirm the level of cover you have selected.

Duration

This is an optional cover relating to a motor insurance policy that is annually renewable.

Cancellation period

We will provide a 14 day cooling off period during which time you can cancel your policy (or this optional section of your policy) back to its original start date, subject only to an administration fee, and it will be as if your policy never existed. Alternatively you may cancel your policy (or this section of your policy) at any time afterwards subject to our cancellation charges. We reserve the right to cancel your policy (including this section of your policy) subject to a notice period of at least seven days. A full explanation can be found in the cancellation section of the policy wording.

Claim Notification

To make a claim, contact the AXA Breakdown Team on

- Phone 0800 197 1121 for assistance in the UK
- Phone 00 44 (0)1737 815375 for assistance in Europe

Making Yourself Heard

Any complaint you may have should in the first instance be addressed to AXA Car Insurance. Please email help@axainsurance.com or call on 0844 209 6666.

Full details of addresses and contact numbers can be found within the policy wording.

If the complaint is still not resolved, you can approach the Financial Ombudsman Service. Referral to the Financial Ombudsman will not affect your right to take legal action.

Full details of addresses and contact numbers can be found within the policy wording.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event We cannot meet Our obligations to You. This depends on the type of insurance, size of the business and the circumstances of the claim. Further information about the compensation scheme arrangements is available from the FSCS (www.fscs.org.uk).